# Managing/analyzing the Netflix data 

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## The Netflix prize

Netflix

- For details: www.netflixprize.com
- $\$ 1$ million prize for beating Cinematch program for predicting movie ratings by $10 \%$
- Annual progress prize of $\$ 50 \mathrm{~K}$.
- Cinematch RMSE is 0.9525 ; $\$ 1 \mathrm{M}$ goal 0.8572
- Contest begins October 2, 2006 and continues through at least October 2, 2011
- Current leaders (as of Oct. 19): "BellKor" team (Bob Bell, Yehudi Koren, AT\&T Research), RMSE $=0.8709$


## The data

- Training data variables: Movie ID, Customer ID, Date, Rating (1-5)
- About 18, 000 movies, 480,000 customers, and over 100 million observations
- Packaged as 17,770 separate text files, one for each movie
- These files are saved (gzip format) and available to all in /space/yoyo/data/Netflix/training_data

```
mv_0012345.txt
0012345:
0365262 5 2005-05-04
1076294 3 2005-03-07
2209921 4 2006-12-23
```


## To read a movie file in $R$

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## Background

```
read.movie = function (movieno) {
    fname = sprintf("/space/yoyo/data/Netflix/training_set/mv_%07d
        movieno)
    con = gzfile(fname, "rb")
    lst = scan( con, skip=1, sep=",",
        what = list(cust=0, rating=0, date="") )
    close(con)
    lst$date = as.Date(lst$date)
    lst
}
```


## Movie summaries

```
> mv.summ = function(movieno) {
+ dat = read.movie(movieno)
+ c(length(dat$rating), mean(dat$rating), sd(dat$rating))
+ }
> # Using cluster with 8 processors ...
> system.time(msumm <<- parLapply(cl, 1:17770, mv.summ))
    user system elapsed
    0.026 0.003 130.134
> mstats = matrix(unlist(msumm), nrow=3)
> sum(mstats[1,])
[1] 100480507
> sum(mstats[1,]*mstats[2,]) / .Last.value
[1] 3.60429
```

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## More movie summaries

> summary (mstats $[1$,$] )$

| Min. 1st Qu. Median | Mean 3rd Qu. | Max. |  |  |  |
| ---: | ---: | ---: | ---: | ---: | ---: |
| 3 | 192 | 561 | 5655 | 2668 | 232900 |

Background

## Data

Movie stats
Rearranging
Customer stats
> summary (mstats [2, ])
Min. 1st Qu. Median Mean 3rd Qu. Max.
$\begin{array}{llllll}1.288 & 2.897 & 3.255 & 3.228 & 3.616 & 4.723\end{array}$
> summary (mstats $[3$,$] )$
Min. 1st Qu. Median Mean 3rd Qu. Max.
$\begin{array}{llllll}0.5865 & 1.0100 & 1.0910 & 1.1010 & 1.1820 & 1.6480\end{array}$

## More movie summaries

> hist(mstats[2,], xlab="Mean movie rating")

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Background

## Data

Movie stats
Rearranging
Customer stats
Analysis

## Is it worth it to make native R files?

```
> makeR = function(movieno) {
+ attach(read.movie(movieno))
+ fname = sprintf("/space/yoyo/data/Netflix/training_set/mv_%07dakDgata",
+ save(list=c("cust","rating","date"), file=fname)
+ detach()
}
> system.time(parLapply(cl, 1:17770, makeR))
        user system elapsed
    0.012 0.003 231.125
> newmv.summ = function(movieno) {
+ fname = sprintf("/space/yoyo/data/Netflix/training_set/mv_%07d.RData",
+ load(fname)
+ c(length(rating), mean(rating), sd(rating))
+ }
> system.time(nmsumm <<- parLapply(cl, 1:17770, newmv.summ))
        user system elapsed
        0.039 0.002 15.072
Yes!!-It takes less than 1/9 the time to do the same thing
```


## Rearranging the data

- Provided data is fine for computing mean ratings per movie and other movie-specific quantities
- Far less convenient for computing customer effects
- To do this, we need to create a new set of files, each with all the data for just a handful of customers.
- (One file per customer would be too many files)
- How to accomplish this without reading/sorting all 17,770 movie files together?


## Slice and dice algorithm

## Netflix

## First pass

(1) Combine the data for 10 movies
(1) Extract all the data for customer IDs that start with 0 and save to a new file
(2) Extract all the data for customer IDs that start with 1 and save to a new file
(3)...
(2) Repeat this operation for 1,769 other sets of 10 movies

## Second pass

Do the same using sets of 10 (or so) result files, extracting new files based on the second digits of the customer IDs

## Eventually

If we manage it right, we consolidate all data for each customer into one file (a few customers per file)

## Bookkeeping for slicing/dicing

- Use filenames cu_CC. . .-MM. . . to keep track of information, stripping off last digit each iteration
(1) mv-0012340, mv_0012341, ..., mv_0012349
$\rightarrow$ cu_0-001234, cu_1-001234, ..., cu_9-001234
(2) cu_2-001230, cu_2-001231, ..., cu_2-001239 $\rightarrow$ cu-20-00123, cu-21-00123, ..., cu_29-00123
(3) cu_25-00120, cu_25-00121, ..., cu_25-00129 $\rightarrow$ cu_250-0012, cu_251-0012, ...., cu_259-0012
(4)...
(5) . .
$\rightarrow$ cu_25430-00, cu_25431-00, ..., cu_25439-00
At this stage, all suffixes are -00 , and no customer's data exists in more than one file.


## Oth step (using 4 processors)

> system.time(parNFSetup (cl))
Farming out the job for 178 patterns...
user system elapsed
$0.234 \quad 0.033444 .328$
> peek()
Background
Data
Movie stats
Rearranging
Customer stats
Analysis
We have 17770 files in all...
[1] "cu_-0000001.RData" "cu_-0000002.RData" "cu_-0000003.RData"
[4] "cu_-0000004.RData" "cu_-0000005.RData" "cu_-0000006.RData"
[7] "cu_-0000007.RData" "cu_-0000008.RData" "cu_-0000009.RData"
[10] "cu_-0000010.RData" "..." "cu_-0017761.RData"
[13] "cu_-0017762.RData" "cu_-0017763.RData" "cu_-0017764.RData"
[16] "cu_-0017765.RData" "cu_-0017766.RData" "cu_-0017767.RData"
[19] "cu_-0017768.RData" "cu_-0017769.RData" "cu_-0017770.RData"

## 1st step

> system.time(parSD(cl))
We processed 17770 files in 1778 patterns.
user system elapsed
$0.369 \quad 0.100279 .603$
> peek()
Background
Data
Movie stats
Rearranging
Customer stats
Analysis
We have 5334 files in all...
[1] "cu_0-000000.RData" "cu_0-000001.RData" "cu_0-000002.RData"
[4] "cu_0-000003.RData" "cu_0-000004.RData" "cu_0-000005.RData"
[7] "cu_0-000006.RData" "cu_0-000007.RData" "cu_0-000008.RData"
[10] "cu_0-000009.RData" "..." "cu_2-001768.RData"
[13] "cu_2-001769.RData" "cu_2-001770.RData" "cu_2-001771.RData"
[16] "cu_2-001772.RData" "cu_2-001773.RData" "cu_2-001774.RData"
[19] "cu_2-001775.RData" "cu_2-001776.RData" "cu_2-001777.RData"

## 2nd step

> system.time(parSD(cl))
We processed 5334 files in 534 patterns.
user system elapsed
0.1040 .045235 .899
> peek()
We have 4806 files in all...
[1] "cu_00-00000.RData" "cu_00-00001.RData" "cu_00-00002.RData"
[4] "cu_00-00003.RData" "cu_00-00004.RData" "cu_00-00005.RData"
[7] "cu_00-00006.RData" "cu_00-00007.RData" "cu_00-00008.RData"
[10] "cu_00-00009.RData" "..." "cu_26-00168.RData"
[13] "cu_26-00169.RData" "cu_26-00170.RData" "cu_26-00171.RData"
[16] "cu_26-00172.RData" "cu_26-00173.RData" "cu_26-00174.RData"
[19] "cu_26-00175.RData" "cu_26-00176.RData" "cu_26-00177.RData"

## 3rd step

> system.time(parSD(cl))
We processed 4806 files in 486 patterns.
user system elapsed
0.0910 .043196 .213

## > peek()

We have 4770 files in all...
[1] "cu_000-0000.RData" "cu_000-0001.RData" "cu_000-0002.RData" [4] "cu_000-0003.RData" "cu_000-0004.RData" "cu_000-0005.RData"
[7] "cu_000-0006.RData" "cu_000-0007.RData" "cu_000-0008.RData"
[10] "cu_000-0009.RData" "..." "cu_264-0008.RData"
[13] "cu_264-0009.RData" "cu_264-0010.RData" "cu_264-0011.RData"
[16] "cu_264-0012.RData" "cu_264-0013.RData" "cu_264-0014.RData"
[19] "cu_264-0015.RData" "cu_264-0016.RData" "cu_264-0017.RData"

Analysis
Background
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Customer stats

## 4th step

> system.time(parSD(cl))
We processed 4770 files in 530 patterns.
user system elapsed
$0.078 \quad 0.048 \quad 196.922$
> peek()

Background
Data
Movie stats
Rearranging
Customer stats
Analysis

We have 5300 files in all...
[1] "cu_0000-000.RData" "cu_0000-001.RData" "cu_0001-000.RData"
[4] "cu_0001-001.RData" "cu_0002-000.RData" "cu_0002-001.RData"
[7] "cu_0003-000.RData" "cu_0003-001.RData" "cu_0004-000.RData"
[10] "cu_0004-001.RData" "..." "cu_2645-000.RData"
[13] "cu_2645-001.RData" "cu_2646-000.RData" "cu_2646-001.RData"
[16] "cu_2647-000.RData" "cu_2647-001.RData" "cu_2648-000.RData"
[19] "cu_2648-001.RData" "cu_2649-000.RData" "cu_2649-001.RData"

## 5th step

> system.time(parSD(cl))
We processed 5300 files in 2650 patterns.
user system elapsed
0.0920 .044388 .795
> peek()
We have 26495 files in all...
[1] "cu_00000-00.RData" "cu_00001-00.RData" "cu_00002-00.RData"
[4] "cu_00003-00.RData" "cu_00004-00.RData" "cu_00005-00.RData"
[7] "cu_00006-00.RData" "cu_00007-00.RData" "cu_00008-00.RData"
[10] "cu_00009-00.RData" "..." "cu_26485-00.RData"
[13] "cu_26486-00.RData" "cu_26487-00.RData" "cu_26488-00.RData"
[16] "cu_26489-00.RData" "cu_26490-00.RData" "cu_26491-00.RData"
[19] "cu_26492-00.RData" "cu_26493-00.RData" "cu_26494-00.RData"

## 6th step-NOT

```
> system.time(parSD(cl))
No more slicing/dicing is necessary. Files have been renamed
        user system elapsed
        2.632 1.778 220.862
> peek()
```

Analysis

## Customer summaries

```
> cu.summ = function(file) {
+ load(paste(NFpath,file,sep="/"))
+ tapply(rating, cust, function(r) c(length(r),mean(r),sd(r)))
+ }
> system.time(csumm <<- parLapply(cl, dir(path=NFpath,pat="cu_"),
    cu.summ))
        user system elapsed
    6.065 0.468 49.854
> cstats = matrix(unlist(csumm), nrow=3)
> cust=as.integer(unlist(lapply(csumm, names)))
> sum(cstats[1,])
[1] 100480507
> sum(cstats[1,]*cstats[2,]) / sum(cstats[1,])
[1] 3.60429
These results confirm that we have the same data as from the movie files
```


## More customer stats

length(cust)
[1] 480189
> summary (cust)

> Min. 1st Qu. Median Mean 3rd Qu. Max.

66591001323000132300019860002649000
> summary (cstats[1,])
Min. 1st Qu. Median Mean 3rd Qu. Max. $\begin{array}{lllll}1.0 & 39.0 & 96.0 & 209.3 & 259.0 \\ 17650.0\end{array}$
共
> summary (cstats[2,])
Min. 1st Qu. Median Mean 3rd Qu. Max.
$\begin{array}{llllll}1.000 & 3.380 & 3.676 & 3.674 & 3.980 & 5.000\end{array}$
> summary (cstats [3,])
Min. 1st Qu. Median Mean 3rd Qu. Max. NA's
$0.0000 \quad 0.8406 \quad 0.9819 \quad 0.9982 \quad 1.1410 \quad 2.82801269 .0000$

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Data
Movie stats
> summary(cstats [1,])

## More customer stats

> hist(cstats[2,], xlab="Mean customer rating")

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Background

## Data

Movie stats

## Time trends

Do ratings change systematically over time? A simple analysis we can do is find the slopes of the regression lines for each movie.

```
> date.trend
```

function(movieno) \{
read.movie(movieno)
d.dev = as.integer(date) - mean(as.integer(date))
365.25 * sum(d.dev*rating) / sum(d.dev*d.dev)
\}
> system.time(date.trends <<- parSapply(cl, 1:17770, date.trend))
user system elapsed
$0.065 \quad 0.001 \quad 14.002$
> summary(date.trends)

| Min. | 1st Qu. | Median | Mean | 3rd Qu. | Max. |
| ---: | ---: | ---: | ---: | ---: | ---: |
| -11.85000 | 0.01564 | 0.09913 | 0.09450 | 0.20230 | 15.19000 |

> hist(date.trends[abs(date.trends)<.5], main="")

## Histogram of inlying slopes

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## An analysis-of-covariance model

If we take a traditional linear-models approach, we might want to fit a model of the form

$$
E\left(r_{i j}\right)=\beta_{0}+\mu_{i}+\beta_{i}\left(x_{i j}-\bar{x}_{i}\right)+\kappa_{j}
$$

where $r_{i j}$ is the rating of the $i$ th movie by the $j$ th customer and $x_{i j}$ is the $(i, j)$ th date, $i=1,2, \ldots, 17770, j=1,2, \ldots, 480189$, subject to the constraints

$$
\sum_{i=1}^{17770} \mu_{i}=\sum_{j=1}^{480189} \kappa_{j}=0
$$

- With appropriate indicator variables, etc., the $\mathbf{X}$ matrix for this model has $100,480,507$ rows and 515, 728 columns. and $\mathbf{X}^{\prime} \mathbf{X}$ has $2.66 \times 10^{11}$ elements.


## An analysis-of-covariance model

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where $r_{i j}$ is the rating of the $i$ th movie by the $j$ th customer and $x_{i j}$ is the $(i, j)$ th date, $i=1,2, \ldots, 17770, j=1,2, \ldots, 480189$, subject to the constraints

$$
\sum_{i=1}^{17770} \mu_{i}=\sum_{j=1}^{480189} \kappa_{j}=0
$$

- With appropriate indicator variables, etc., the $\mathbf{X}$ matrix for this model has $100,480,507$ rows and 515, 728 columns. and $\mathbf{X}^{\prime} \mathbf{X}$ has $2.66 \times 10^{11}$ elements.
- Maybe we should find a different approach...


## Iterative method

Here is an approach dating back to the "old days" (but not unlike the ideas behind Gibbs sampling)
(1) Start with initial guesses for parameter estimates
(2) Loop:
(1) Estimate the $\mu_{i}$ after adjusting for the $\beta_{i}$ and $\kappa_{j}$
(2) Estimate the $\beta_{i}$ after adjusting for the new $\mu_{i}$ and $\kappa_{j}$
(3) Estimate the $\kappa_{j}$ after adjusting for the new $\mu_{i}$ and new $\beta_{i}$
(3) Repeat (2) until estimates stabilize

## R functions for iterative analysis

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We'll need each movie's mean date
> get.mean.date $=$ function(movieno) \{
$+\quad$ read.movie(movieno)

+ mean(as.integer(date))
$+\}$
$>$ mean.date $=$ parSapply(cl, 1:17700, get.mean.date)

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And we need some initial values
$>$ cu.eff $=$ cstats $[2]-$,
$>\operatorname{mv} . e f f=\operatorname{matrix}(\operatorname{rep}(0,2 * 17770)$, nrow=2)

## Code for movie effects

```
est.mv.effs = function (movieno, lambda0=0, lambda1=0) {
    read.movie(movieno)
    xdev = as.integer(date) - mean.date[movieno]
    ydev = rating - 3.6
        - sapply(cust, function(c) cu.eff[cu.pos[c]])
    avg = sum(ydev) / (lambda0 + length(ydev))
    slope = sum(xdev*ydev) / (lambda1 + sum(xdev*xdev))
    c(avg, slop> mv.eff = matrix(rep(0,2*17770), nrow=2)
}
update.mv = function(cl) {
    clusterExport(cl, "cu.eff")
    me = parSapply(cl, 1:17770, est.mv.effs)
    chg = c(max.eff = max(abs(me[1,]-mv.eff[1,])),
        RMS.eff = sqrt(mean((me[1,]-mv.eff[1,])^2)),
        max.slope = max(abs(me[2,]-mv.eff[2,])),
        RMS.slope = sqrt(mean((me[2,]-mv.eff[2,])^2)) )
    mv.eff <<- me
    chg
}
```


## Code for customer effects

```
est.cu.effs = function (filename, lambda=0) {
    load(paste(NFpath,filename,sep="/"))
    deff = as.integer(date)
        - sapply(movie, function(m) mean.date[m])
    deff = deff * sapply(movie, function(m) mv.eff[2,m])
    ydev = rating - 3.6 - deff
        - sapply(movie, function(m) mv.eff[1,m])
    tapply(ydev, cust, function(e) sum(e) / (lambda + length(e)))
}
update.cu = function(cl) {
    clusterExport(cl, "mv.eff")
    ce = unlist(parLapply(cl, custfiles, est.cu.effs))
    chg = c(max=max(ce - cu.eff), RMS=sqrt(mean((ce-cu.eff)^2)))
    cu.eff <<- ce
    chg
}
```


## Iterations

```
> update.mv(cl)
    max.eff RMS.eff max.slope RMS.slope
2.146194510 0.522287975 0.037305960 0.001179864
> update.cu(cl)
    max RMS
1.4802255 0.1243077
> update.mv(cl)
    max.eff RMS.eff max.slope RMS.slope
0.2349055528 0.0645016692 0.0054959693 0.0001473149
> update.cu(cl)
        max RMS
0.17133869 0.01897151
> update.mv(cl)
    max.eff RMS.eff max.slope RMS.slope
4.246874e-02 1.183684e-02 1.386837e-03 4.324022e-05
> update.cu(cl)
max
RMS
0.039378870 0.007066787
```


## Iterations (cont'd)

Netflix

```
> update.mv(cl)
max.eff 
> update.cu(cl)
    max RMS
0.020633110 0.004243885
> update.mv(cl)
    max.eff RMS.eff max.slope RMS.slope
9.900898e-03 1.802297e-03 1.697929e-04 1.072775e-05
> update.cu(cl)
    max RMS
0.013813076 0.002765469
```

- Pretty close after 5 times around.
- Computation time ( 10 nodes): Around 75 seconds for each update.mv and 175 seconds for each update.cu run.


## Summaries

> summary(cu.eff)
Min. 1st Qu. Median Mean 3rd Qu. Max.
$-3.48000-0.22470 \quad 0.05861 \quad 0.06890 \quad 0.35810 \quad 2.44500$
> apply(mv.eff, 1, summary)
[,1] [,2]
Min. -2.30200 -3.486e-02
1st Qu. -0.60850 -1.235e-04
Median -0.24960 8.504e-05
Mean -0.28920 -8.195e-06
3rd Qu. 0.08523 2.896e-04
Max. $1.07700 \quad 4.046 \mathrm{e}-02$

Background
Data

## Analysis

Time trends

## Ridge regression

Netflix

- Substantial risk of over-fitting
- Especially considering spareseness of data
- Ridge-regression idea: essentially pretend that we have $\lambda$ additional zero values for each movie (or customer)
- Shrinks estimates towards zero - especially those with small denominators


## Modified code

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Background

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## Iterations

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First round
> update.mv(cl)
max.eff RMS.eff max.slope RMS.slope
1.6067906890 .3211156110 .0404246730 .001000710
> update.cu(cl)
$\max \quad$ RMS
3.41191800 .2481984

Fourth round
> update.mv(cl)

| max.eff | RMS.eff |
| ---: | ---: |
| $1.105136 e-02$ | $5.980754 \mathrm{e}-03$ |
| $>$ update. cu(cl) |  |
| $\max$ |  |

$1.105136 \mathrm{e}-025.980754 \mathrm{e}-031.548363 \mathrm{e}-054.951843 \mathrm{e}-06$
> update.cu(cl)
max RMS
0.00042776990 .0060686696

## Comparisons of two estimates

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Background

## Data

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- A plot of 480,000 customer effects is a bit messy. I took a random sample of 1,000 ; same for the movie effects.
- The reference line is the identity line.


## Conclusions

- Learning experience
- Parallel computing really helps!
- snow really helps!
- It is actually possible to fit a multiple regression model

